

Tri-County Medical Associates
Administrative & Billing Office - Phone List
Main Phone Number - 508-473-1480
Main Fax Number - 508-473-1210
Administration Fax - 508-422-9534
Confidential HR Fax - 508-473-2709

Management Team		Extension
Phil Ciaramicoli	President	312
Nancy Jolicoeur	Senior Administrator	136
Zofia Bibeault	Director of Risk Management	162
Betsy Smith	Director of Physician Billing Services	111
Kevin Parker	Director of MIS	125
Susan Navien	Director of Human Resources	160
Carman Yee	Controller	106
Dr. Elizabeth Siraco	Medical Director	163
Administrative Support		
Angela Johnson	PCMH & Training Supervisor	158
Christine Behrikis	Medical Records Coordinator	105
Christine Dennison	Marketing Coordinator & Executive Admin Asst.	124
JoAnn Niedbala	Medical Records Coordinator	177
Krista Anderson	Population Health Coordinator	127
Lorraine Canole	PCMH & Implementation Assistant	108
Marsha Hawkins	Medical Records Coordinator	174
Melisa Masse	PCMH & Implementation Assistant	179
Millie Kilburne	Operations Staffing Coordinator	176
Tammi Koppy	Operations Project Specialist	114
Care Management		
Cindy Creely, RN	Team Leader, Nurse Care Manager	155
Anne LeClaire, RN	Nurse Care Manager	N/A
Diana Haynes, RN	Nurse Care Manager	165
Katherine Morrison, LICSW	Licensed Clinical Independent Social Worker	138
Finance		
Carly Hofstra	Accounts Payable/Payroll Coordinator	132
Hannah Quade	Staff Accountant	117
Jennifer Visocchi	Finance Assistant	153
Kasey Surprenant	Senior Accountant	137
Human Resources & Staffing		
Andrea Minnaert	Human Resources Supervisor	173
Kristine Smith	HR Recruiter	101
Rachel Vaillancourt	Benefits & HRIS Administrator	104
Purchasing		
Ann Compagnone	Purchasing Agent	134
Training		
Jen Newton	Training Specialist	168
MIS		
Alicia Sayewich	Information Systems Assistant	175
Andrew Paquin	IT Analyst	159
Bob Geib	Systems Analyst	109
Kathie Janko	Informatics Analyst	167
Larry Corley	Technical Specialist	149
Linda Ryder	Technical Specialist	142
Michelle Owens	Informatics Analyst	131

Billing		
Dawn Jacob	Billing Supervisor	113
Lori Beth Conklin	ICR Team Leader - HPHC	121
Cindy Brennan	UHC/Aetna	103
Crissi Green	Tufts/Network Health	130
Ida D'annibale	Cigna, MVA, WC, Attorney Requests	116
Jeannine Merolli	BCBS Payments (A-L)	170
Kellie Beschi	MassHealth, Healthystart, NHP, CMS, BMC	129
Lori Leduc	Fallon, Champva, Tricare, Unicare, VA, SWH	154
Pat Braley	Medicare/SNF	119
Sandy Howe	BCBS Payments (M-Z), Commercial	133
Tina Savoie	Self Pay, Collection Accts, Deceased Accts, PT Portal	139
	Billing Line	287
Credentialing		
Deb Woodhams	Credentialing Coordinator	123
Coding		
Cynthia Wysocki, CPC	Coding & Charge Entry Supervisor	122
Cheryl Nicoll, CPC	Coding/Charge Entry Specialist	143
David Higgins, CPC	Coding/Charge Entry Specialist	141
Gina Thibodeau	Coding/Charge Entry Specialist	178
James Lindsey, CPC	Coding/Charge Entry Specialist	161
John MacEachern, CPC	Coding/Charge Entry Specialist	166
Mellisa Boxold	Coding/Charge Entry Specialist	115
Nicole Wagner	Coding/Charge Entry Specialist	107
Rob Geib, CPC-A	Coding/Charge Entry Specialist	148
Shirley Morel, CPC	Coding/Charge Entry Specialist	118
Compliance		
Stephanie Prentice, CPC	Senior Compliance Auditor	126
Tricia Reidy, CPC	Compliance Auditor	135
Cash Office		
Linda Woloski	Cash Office Clerk	128
Eligibility		
Diane Johnson	Eligibility Coordinator	152
Laurie Nulty	Eligibility Coordinator	150
Penny Diotalevi	Eligibility Coordinator	171
Rachel O'Connell	Eligibility Coordinator	140
Public Areas		
	Billing Café	169
	Conference Room	164
	Meeting Room	156
	Training Room	151
Help Desk Lines		
	EMR Support Line	290
	Portal Support Line	288
	IT Help Desk	295
	Medical Records	294