![Milford Regional Physician Group - The Benchmark for Quality Care]

Workflow for:

☒ **Internal Medicine** ☒ **Pediatrics** ☒ **Family Medicine** ☒ **Specialty**
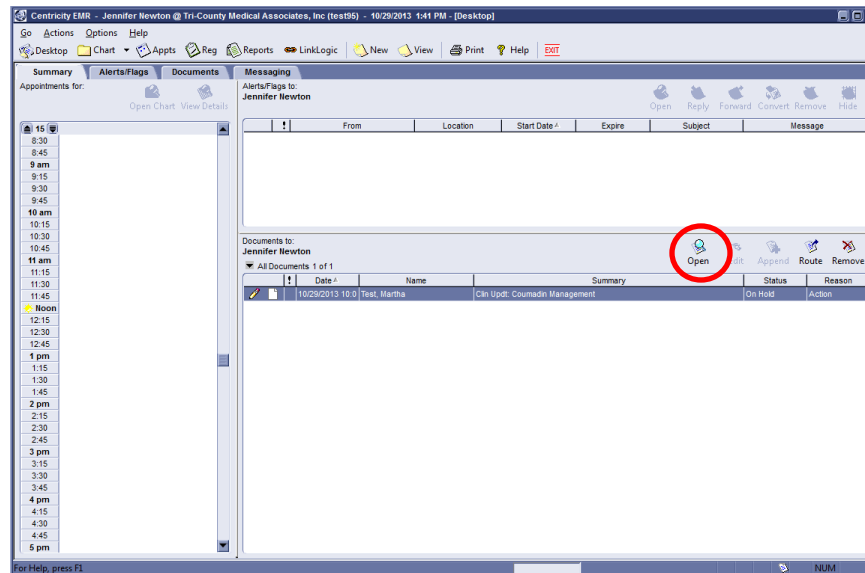
☐ **Clerical**   ☒ **Clinical**   ☐ **Provider**

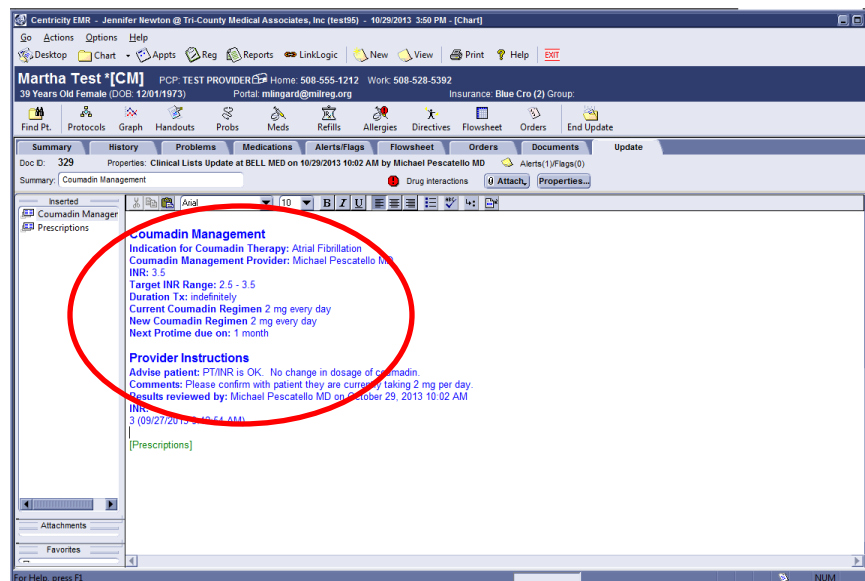**Date Updated: 11/7/13**   **Pages: 4**

<u>**Centricity: Coumadin Management – Clinical Support Staff**</u>

Clinical Support Staff opens Coumadin Management document from their desktop.

From the Update; double click anywhere on the blue text to open the Coumadin Management form.

Form opens to Coumadin Mgmt tab.
Click the Nursing Notes tab to review details of instructions for the patient.

Call patient and inform INR results, Provider Instructions, Coumadin Regimen, when next Protime is due and any comments entered by the provider.

Complete Nursing Notes fields:
Instructions given to: Select from the drop down list to whom instructions were given to.
Check the box to document this person has a clear understanding of the instructions given.
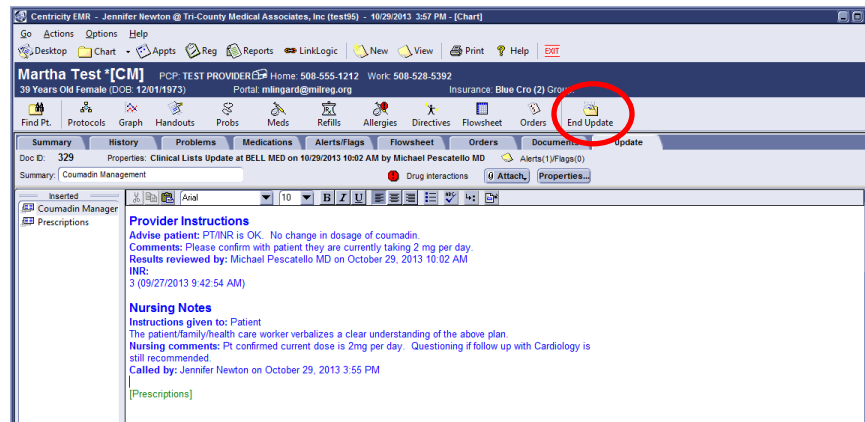Check the box if instructions to watch for bleeding were given.
Nursing Comments: Enter additional comments, questions or concerns to be addressed by the provider.
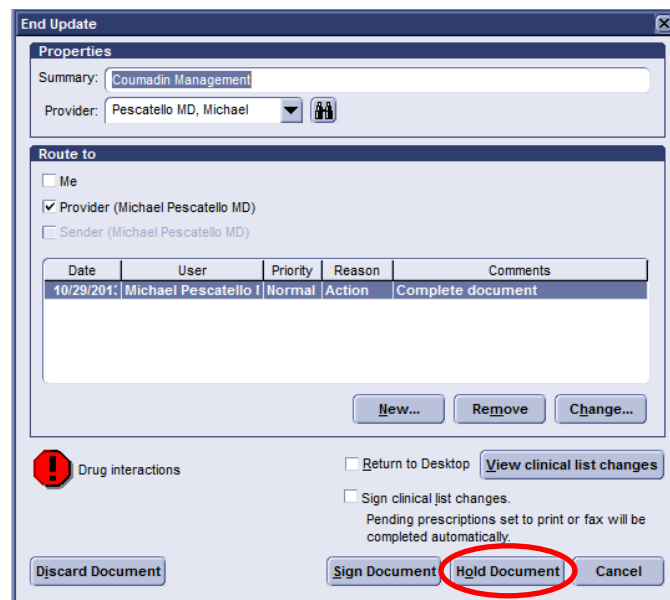Click *Called By* to identify yourself as making this contribution to the document.
Click Close.
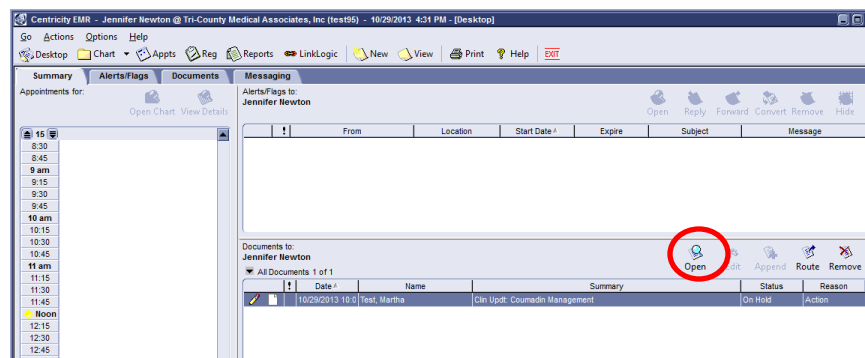
Click End Update.

Hold Document to provider for signature or follow up, if necessary.

When additional follow up is required the Coumadin Management document will be routed back to the clinical support staff's desktop.

Open the document.

Now in the Update, double click anywhere on the blue text to open the Coumadin Management form.

Click the Follow-up tab.

Review the follow-up instructions and then contact the patient.
Check the appropriate *Action Taken*, and/or free text in the details box and then click the *Additional Follow-up by* button.
Click *Close* and then *Hold Document* back to the provider for signature.