

**Milford Regional Physician Group  
Administrative & Billing Office - Phone List**

Main Phone Number - 508-473-1480 - Administrative Fax - 508-422-9534

Main Fax Number - 508-473-1210 (mailroom)

Confidential HR Fax - 508-473-2709 - Medical Records Fax - 508-478-0694

Management Team		Extension
Phil Ciaramicoli	President	312
Nancy Jolicoeur	Senior Administrator	136
Zofia Bibeault	Director of Risk Management	162
Betsy Smith	Director of Physician Billing Services	111
Kevin Parker	Director of Information Technology	125
Sue Navien	Director of Human Resources	160
Carman Yee	Controller	106
Dr. Elizabeth Siraco	Medical Director	163
Tammi Koppy	Director of Population Health	114
Administrative Support		
Angela Troland	Operations Manager	158
Linda Pagios	Marketing Coordinator & Executive Admin Assistant	124
Lorraine Canole	Population Health Coordinator	108
Melisa Masse	PCMH Implementation Assistant	179
Kristen Haley	Operations Staffing Coordinator	176
Terri Shandley	Purchasing Representative	134
Medical Records		
Amy Robidoux	Medical Records Coordinator	174
Christine Behriks	Medical Records Coordinator	105
Joanne Keenan	Medical Records Coordinator	177
Clinical Care Management		
Cindy Creeley, RN	Nurse Care Manager	155
Anne LeClaire, RN	Nurse Care Manager	N/A
Diana Haynes, RN	Nurse Care Manager	165
Donna Carlin, RN	Nurse Care Manager	161
Janet Reilly, LICSW	Licensed Independent Clinical Social Worker	181
Sarah Condon, LCSW	Licensed Clinical Social Worker	182
Jesse Foley	Transitions Care Manager	N/A
Tracy Foley, RN	Manager of Care Management	169
Christina Gironda	Behavioral Health Support Specialist	N/A
Elizabeth Conlon	Behavioral Health Support Specialist	N/A
Amanda Jeniski	Behavioral Health Support Specialist	N/A
Laura Valenti	Community Health Worker	157
Krista Anderson	Community Health Worker	127
Kayt Kitt	Project Manager	138
Finance		
Hannah Quade	Senior Accountant	117
Carly Hofstra	Accounts Payable/Payroll Coordinator	132
Jennie Kithes	Staff Accountant	137
Kayla Guyette	Accounts Payable/Finance Clerk	153
Billing		
<b>Dawn Jacob</b>	<b>Billing Supervisor</b>	<b>113</b>
Lori Beth Conklin	ICR Team Leader, HPHC	121
Cindy Brennan	UHC/Aetna	103
Jeannine Merolli	BCBS Payments (A-L)	170
Kellie Beschi	Mass Health, Healthy Start, NHP, CMS, BMC, Network	129
Lori Leduc	Fallon/Champva/Tricare/Unicare/VA/SWH	154
Pat Braley	Medicare/SNF	119
Sandy Howe	BCBS (M-Z)/Commercial	133
Nancy Porrazzo	Tufts- ICR	183

Cash Office			
Linda Woloski	Cash Office Clerk	128	
Compliance			
Stephanie Prentice, CPC	Senior Compliance Auditor	126	
Tricia Reidy, CPC	Compliance Auditor	135	
Coding			
<b>Cynthia Wysocki, CPC, CRC</b>	<b>Coding and Charge Entry Supervisor</b>	<b>122</b>	
Cheryl Nicoll, CPC	Coding/Charge Entry Specialist	143	
Crissy Green, CPC	Coding/Charge Entry Specialist	115	
Gina Thibodeau	Coding/Charge Entry Specialist	178	
John MacEachern, CPC	Coding/Charge Entry Specialist	166	
Lindsay Walton	Coding/Charge Entry Specialist	102	
Nicole Wagner	Coding/Charge Entry Specialist	107	
Rob Geib, CPC	Coding/Charge Entry Specialist	148	
Shirley Morel, CPC	Coding/Charge Entry Specialist	118	
Credentialing			
Deb Woodhams	Credentialing Coordinator	123	
Eligibility			
Diane Johnson	Eligibility Coordinator	152	
Rachel O'Connell	Eligibility Coordinator	140	
Human Resources & Staffing			
Andrea Minnaert	HR Supervisor	173	
Rebecca Rodrigues	HR Generalist	101	
Rachel Vaillancourt	Benefits & HRIS Administrator	104	
MIS		Extension	
Alicia Sayewich/ Joe Cimoch	Information Systems Assistant	175	
Andrew Paquin	IT Analyst	159	
Bob Geib	Systems Analyst	109	
Larry Corley	Technical Specialist	149	
Linda Ryder	Technical Specialist	142	
Michelle Owens	Informatics Analyst	131	
Joe Cimoch	IT Assistant	172	
Purchasing			
		134	
Training			
Cortney Connors	Software Applications Trainer	168	
Jennifer Onderdonk	Clinical Trainer	141	
HELP DESK LINES		PUBLIC AREAS	
EMR Support Line	290	Kitchen	169
Portal Support Line	288	Conference Room	164
IT Help Desk	295	Meeting Room	156
Medical Records	294	Training Room	151
Billing Line	287		

rev 3/2019