## Milford Regional Physician Group Administrative & Billing Office - Phone List

Main Phone Number - 508-473-1480 Administrative Fax - 508-422-9534 Main Fax Number - 508-473-1210 (mailroom) Confidential HR Fax - 508-473-2709 Medical Records Fax - 508-478-0694

	Medical Records Fax - 508-478-0694	
	Management Team	Extension
Phil Ciaramicoli	President	312
Nancy Jolicoeur	Senior Administrator	136
Zofia Bibeault	Director of Risk Management	162
Betsy Smith	Director of Physician Billing Services	111
Kevin Parker	Director of MIS	125
Sue Navien	Director of Human Resources	160
Carman Yee	Controller	106
Dr. Elizabeth Siraco	Medical Director	163
	Administrative Support	
Angela Troland	PCMH & Training Supervisor	158
Rebecca Rodrigues	Marketing Coordinator & Executive Admin Assistant	124
Krista Anderson	Population Health Coordinator	127
Lorraine Canole	Population Health Coordinator	108
Melisa Masse	PCMH Implementation Assistant	179
Millie Kilburne	Operations Staffing Coordinator	176
Tammi Koppy	Operations Project Specialist	114
Melissa Magill	Coding Support Specialist	
	Medical Records	
Amy Robidoux	Medical Records Coordinator	174
Christine Behrikis	Medical Records Coordinator	105
Joanne Keenan	Medical Records Coordinator	177
	Clinical Care Management	
Cindy Creeley, RN	Team Leader, Nurse Care Manager	155
Anne LeClaire, RN	Nurse Care Manager	N/A
Diana Haynes, RN	Nurse Care Manager	165
Janet Reilly, LCSW	Licensed Clinical Social Worker	181
Kate Morrison, LICSW	Licensed Clinical Independent Social Worker	138
Tracy Foley, RN	Nurse Care Manager	N/A
	Finance	
Hannah Quade	Senior Accountant	117
Carly Hofstra	Accounts Payable/Payroll Coordinator	132
Jennie Kithes	Staff Accountant	137
Kayla Guyette	Accounts Payable/ Finance Clerk	153
	Billing	
Dawn Jacob	Billing Supervisor	113
Lori Beth Conklin	ICR Team Leader, HPHC	121
Cindy Brennan	UHC/Aetna	103
Ida D'annibale	Cigna, MVA, WC, Attorney requests	116
Jeannine Merolli	BCBS Payments (A-L)	170
Kellie Beschi	Mass Health, Healthy Start, NHP, CMS, BMC, Network	129
Lori Leduc	Fallon/Champva/Tricare/Unicare/VA/SWH	154
Pat Braley	Medicare/SNF	119
		2

Sandy Howe	BCBS (M-Z)/Comn	nercial	133
Tina Savoie	Self Pay/Collection accts./deceased accts./patient portal		139
Nancy Porrazzo	Tufts- ICR	, , , , , ,	183
u u u u u u u u u u u u u u u u u u u	<b>Billing Analytics</b>		
Eileen Doyle	Manager of Billing	Analytics	157
	Cash Office		
Linda Woloski	Cash Office Clerk		128
	Compliance		
Stephanie Prentice, CPC	Senior Compliance	Auditor	126
Tricia Reidy, CPC	Compliance Audito	r	135
	Coding	<b></b>	
Cynthia Wysocki, CPC	0	ge Entry Supervisor	122
Cheryl Nicoll, CPC	Coding/Charge Ent		143
Crissy Green, CPC	Coding/Charge Entry Specialist		115
Gina Thibodeau	Coding/Charge Entry Specialist		178
Valerie Howard, CPC-A	Coding/Charge Entry Specialist		161
John MacEachern, CPC	Coding/Charge Entry Specialist		166
Lindsay Walton	Coding/Charge Ent	ry Specialist	102
Nicole Wagner	Coding/Charge Entry Specialist		107
Rob Geib, CPC	Coding/Charge Entry Specialist		148
Shirley Morel, CPC	Coding/Charge Entry Specialist		118
	Credentialing		
Deb Woodhams	Credentialing Coor	dinator	123
	Eligibility		
Diane Johnson	Eligibility Coordinator		152
Laurie Nulty	Eligibility Coordinator		150
Penny Diotalevi	Eligibility Coordinator		171
Rachel O'Connell	Eligibility Coordina	tor	140
	Human Resources	& Staffing	
Andrea Minnaert	HR Supervisor		173
Kristine Smith	HR Recruiter		101
Rachel Vaillancourt	Benefits & HRIS Administrator		104
	MIS		Extension
Alicia Sayewich	Information System	ns Assistant	175
Andrew Paquin	IT Analyst		159
Bob Geib	Systems Analyst		109
Kathie Janko	Informatics Analyst		169 167
Larry Corley	Technical Specialist		-
	Technical Specialist		149 149
Linda Ryder Michelle Owens	Informatics Analyst		142
	•	L	131
	Purchasing		
Ann Compagnone	Purchasing Agent		134
	Training		
Cortney Connors	Software Applications Trainer		168
HELP DESK LINES		PUBLIC AREAS	
EMR Support Line	290	Kitchen	169
Portal Support Line	288	Conference Room	164
			156
IT Help Desk	295	Meeting Room	156
IT Help Desk Medical Records	295 294	Meeting Room Training Room	156