

Tri-County Medical Associates **Administrative & Billing Office - Phone List**

Main Phone Number - 508-473-1480
 Administrative Fax - 508-422-9534
 Main Fax Number - 508-473-1210 (mailroom)
 Confidential HR Fax - 508-473-2709
 Medical Records Fax - 508-478-0694

Management Team		Extension
Phil Ciaramicoli	President	312
Nancy Jolicoeur	Senior Administrator	136
Zofia Bibeault	Director of Risk Management	162
Betsy Smith	Director of Physician Billing Services	111
Kevin Parker	Director of MIS	125
Sue Navien	Director of Human Resources	160
Carman Yee	Controller	106
Dr. Elizabeth Siraco	Medical Director	163

Administrative Support		
Tammy Koppy	Operations Project Specialist	114
Rebecca Rodrigues	Marketing Coordinator & Executive Admin Assistant	124
Angela Troland	PCMH & Training Supervisor	158
Krista Anderson	Population Health Coordinator	127
Lorraine Canole	Population Health Coordinator	108
Melisa Masse	PCMH Implementation Assistant	179
Millie Kilburne	Operations Staffing Coordinator	176

Training		
Cortney Connors	Software Applications Trainer	168

Clinical Care Management		
Cindy Creeley, RN	Team Leader, Nurse Care Manager	155
Tracy Foley, RN	Nurse Care Manager	N/A
Diana Haynes, RN	Nurse Care Manager	165
Anne LeClaire, RN	Nurse Care Manager	N/A
Janet Reilly, LCSW	Licensed Independent Clinical Social Worker	181
Kate Morrison, LICSW	Licensed Independent Clinical Social Worker	138

Medical Records		
Christine Behrikis	Medical Records Coordinator	105
Joanne Keenan	Medical Records Coordinator	177
Amy Robidoux	Medical Records Coordinator	174

Finance		
Hannah Quade	Senior Accountant	117
Emma Deng	Staff Accountant	137
Carly Hofstra	Accounts Payable/Payroll Coordinator	132
Jennifer Visocchi	Finance Assistant	153

Purchasing		
Ann Compagnone	Purchasing Agent	134

Human Resources		
Andrea Minnaert	Human Resources Supervisor	173
Kristine Smith	HR Recruiter	101
Rachel Vaillancourt	Benefits & HRIS Administrator	104

Eligibility		
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Penny Diotalevi	Eligibility Coordinator	171
Diane Johnson	Eligibility Coordinator	152
Laurie Nulty	Eligibility Coordinator	150
Rachel O'Connell	Eligibility Coordinator	140

Billing		
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Dawn Jacob	Billing Supervisor	113
Lori Beth Conklin	ICR Team Leader, HPHC	121
Kellie Beschi	Mass Health, Healthy Start, NHP, CMS, BMC, Network	129
Pat Braley	Medicare/SNF	119
Cindy Brennan	UHC/Aetna	103
Ida D'Annibale	Cigna, MVA, WC, Attorney requests	116
Sandy Howe	BCBS (M-Z)/Commercial	133
Lori Leduc	Fallon/Champva/Tricare/Unicare/VA/SWH	154
Jeannine Merolli	BCBS Payments (A-L)	170
Tina Savoie	Self Pay/Collection accts./deceased accts./patient portal	139

Cash Office		
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Linda Woloski	Cash Office Clerk	128
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Coding		
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Cynthia Wysocki, CPC	Coding and Charge Entry Supervisor	122
Rob Geib, CPC-A	Coding/Charge Entry Specialist	148
Crissy Green, CPC-A	Coding/Charge Entry Specialist	115
James Lindsey, CPC	Coding/Charge Entry Specialist	161
John MacEachern, CPC	Coding/Charge Entry Specialist	166
Shirley Morel, CPC	Coding/Charge Entry Specialist	118
Cheryl Nicoll, CPC	Coding/Charge Entry Specialist	143
Gina Thibodeau	Coding/Charge Entry Specialist	178
Nicole Wagner	Coding/Charge Entry Specialist	107
Lindsay Walton	Coding/Charge Entry Specialist	102

Credentialing		
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Deb Woodhams	Credentialing Coordinator	123
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Billing Analytics		
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Eileen Doyle	Manager of Billing Analytics	157
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Compliance		
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Stephanie Prentice, CPC	Senior Compliance Auditor	126
Tricia Reidy, CPC	Compliance Auditor	135

MIS	Extension
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Alicia Sayewich	Information Systems Assistant	175
Andrew Paquin	IT Analyst	159
Bob Geib	Systems Analyst	109
Larry Corley	Technical Specialist	149
Linda Ryder	Technical Specialist	142
Kathie Janko	Informatics Analyst	167
Michelle Owens	Informatics Analyst	131

HELP DESK LINES		PUBLIC AREAS	
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EMR Support Line	290	Kitchen	169
Portal Support Line	288	Conference Room	164
IT Help Desk	295	Meeting Room	156
Medical Records	294	Training Room	151
Billing Line	287		