

How Well Do You Know TCMA?

Crossword from May 2017

Congratulations to the following employees who successfully completed the crossword puzzle:

From Family Medicine Associates: Cortney Connors, Melissa Whittaker, and Holly Demelle

From Tri-County Internal Medicine: Dr. Cohan, Dr. Derderian, Laurie DiPetrillo, Anissa Perez, Megan Conley, and Nancy Macari

From Primary Care Physicians: Lisa Archambault and Heather Parker

From TCMA's Float Pool: Melissa Martin-Lavache

From TCMA's Corporate Office: Sue Navien, Kristine Smith, Rachel Vaillancourt, Michelle Owens, Tricia Reidy, and Amy Robidoux

ANSWER KEY

ACROSS

5. Employee timecards are managed through this system **KRONOS**
6. The first three areas of TCMA's performance evaluations are Technical Skills, Customer Service, and this section **TEAMWORK**
7. If you suffer a work related injury or illness you must complete an Employee _____ Form **INCIDENT**
8. This is the last vital sign that you should take when rooming a patient **BLOOD PRESSURE**
13. Corporate Compliance training is mandate to occur this often **ANNUALLY**
16. This is the Medicare Advantage HMO plan that TCMA participates in **TUFTS MEDICARE PREFERRED**
18. She is the Nurse Practitioner at Franklin Primary Care **RAGONESE**
19. This is NextGen's term for the person who is financially responsible for the patient **GUARANTOR**
20. The Health Insurance Portability and Accountability Act is also known as this **HIPAA**
21. Employees can go here to find forms, policies and information about TCMA's different departments **INTRANET**
23. TCMA will be celebrating our _____ birthday on June 25, 2017 **TWENTYFIFTH**
25. She is the Physician Pod Director for Pediatrics **LYONS**

DOWN

1. TCMA's newest office is located in this town **MILFORD**
2. Patients with this condition need to have an HbA1c blood test twice a year **DIABETES**
3. TCMA's fiscal year begins in this month **OCTOBER**
4. This physician serves as TCMA's Medical Director **SIRACO**
9. These technicians work at TCMA's Sleep Center **POLYSOMNOGRAPHY**
10. A physicians who cares for you while you are in the hospital is known as this **HOSPITALIST**
11. He is the Office Manager for Bellingham Medical Associates **SHIFMAN**
12. This day is payday **THURSDAY**
14. The form submitted to insurances for payment of services rendered **CLAIM**
15. This is the act of assigning a system of digits to identify a procedure or diagnosis **CODING**
17. TCMA's EMR is known as this **CENTRICITY**
22. She is the female physician at Milford Internal Medicine **ZHANG**
24. This organization recognizes our offices as patient centered medical home (acronym) **NCQA**