Mark a Patient for Merge

Date: 01/09/2017

Follow the workflow steps in this Tip Sheet to mark a potential duplicate patient to be merged.

Try It Out

1. Click the Mark for Merge button on the Hyperspace toolbar *Note:* If the Mark for Merge button is not on your Hyperspace toolbar, it can be found in two other places. From the Hyperspace toolbar: Identity Tools > Mark for Merge From the Epic Button: Tools > Identity Tools > Mark for Merge

2. The **First Patient** window opens. Type in the MRN of the **first patient** of the duplicate pair and click **Accept**

3. The Second Patient window opens. Type in the MRN of the **second patient** of the duplicate pair and click **Accept**

4. The **Mark Patients for Merge** window opens with 3 columns: First Patient, Second Patient and Merge Result. You can click on the demographic information you believe to be correct to make a suggestion to the user completing the merge.

| | First Patient | Second Patient | Merge Result |
|---------------------|---|---------------------------|------------------------|
| Name | TESTPICS, BRENDA | TESTPICS, BRENDA | |
| Gender | Female | Female | |
| Birth Date | 9/8/1980 | 9/8/1980 | |
| SSN | 000-00-0000 | 000-00-0000 | |
| Address | 9090 LIGHT STREET | 658947 YELLOW ROAD | 9090 LIGHT STREET |
| City | BRAINTREE | BRAINTREE | BRAINTREE |
| State | Massachusetts | Massachusetts | Massachusetts |
| ZIP | 02184 | 02184 | 02184 |
| Phone | 999-876-5544 | 785-412-5555 | 999-876-5544 |
| Registration Status | New | New | New |
| PMRN | 20401724883 | 20401731672 | 20401724883 |
| MGH | 8489780 | 8485461 | |
| Reason: S | Similar demographics Confirmed patient once live | d at 658947 Yellow Rd Bra | intree (jdp21 9/29/15) |
| L. | | Mark for Merge | Cancel |

- 5. Choose a **Reason** why these patients should be merged
- 6. Add any additional information in the **Comments** field
- 7. Click Mark for Merge